

DO YOU WORK WITH A YOUNG PERSON WHO IS:

HOW TO MAKE A REFERRAL

YOUTH SERVICES NORTH/WEST METRO

We recommend that you contact our friendly case management team for either an Initial Assessment or secondary consultation advice on the appropriate service pathway.

Duty line: 0438 501 918

or email referrals to

Youthservicesinfo@salvationarmy.org.au

For after hours crisis response please contact

Crisis Contact Centre:

Ph: 9536 7777

29 Grey St, St Kilda

Frontyard Youth Services

Ph: 9977 0077

19 King Street, Melbourne

For further information on your local opening doors access point please contact:

Free call: 1800 627 727



Through our commitment to reconciliation, The Salvation Army acknowledges the First Nations peoples of Australia as the traditional custodians of this land. We further acknowledge and pay our respects to past and present Elders, giving thanks for their wisdom that has sustained their people since the beginning of time, and we pledge to support emerging and future generations.



Phone: 0438 501 918

YouthServicesInfo@salvationarmy.org.au



SERVICE OFFERINGS

Youth Services offer a number of different specialised options of support that may be available for young people.

These include:

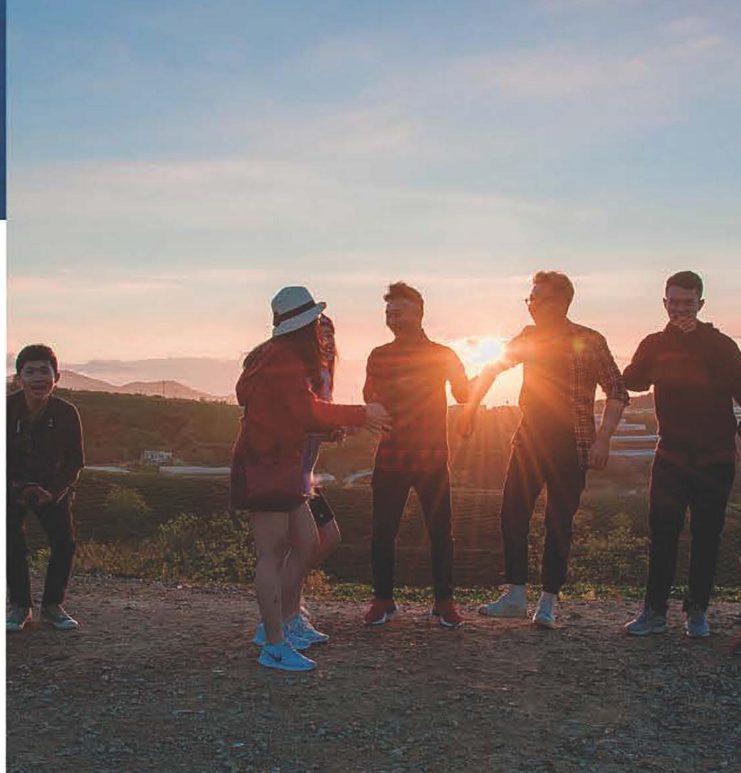
Reconnect which aims to prevent youth homelessness by improving young people's relationships with their family, school and the community.

Education Pathways provides supported accommodation models for young people engaged in education. All accommodation options provide young people a safe housing option in which to successfully complete their chosen education or training and to develop the necessary life and living skills to maintain independence.

Creating Connections offers an Intensive Case Management Support option which provides a comprehensive combined support response for young people with multiple and complex needs. Support goes beyond crisis driven or short term interventions. The support will be coordinated and seeks to link young people into a range of services assessed to best meet their individual needs.

Continuing Care offers support to young people Leaving Care to help them transition successfully to independence.

Our service offers **assertive outreach** to proactively engage with young people experiencing homelessness, and provide a pathway to stable long-term housing.



CASE MANAGEMENT SUPPORT

Our professional team of social workers will work in partnership with you to develop a plan to address the issues that are important to you. We can offer support in the following areas:

- Addressing your immediate need for shelter, safety, warmth, food and emotional support
- Helping you maintain your connections to existing supportive relationships
- General health, hygiene and dental care
- Mental health and emotional well being
- Family reconciliation and relationship counselling
- Life and Living Skill development
- Employment, Education and Training options
- Securing you an income
- Finding a long term housing outcome that works for you

MODEL OF CARE

The Journey to Independence model assists young people in five structured domains:

Intensive Life and Living skills

Assisting young people to develop measurable & transferable skills to live independently.

Health and Wellbeing

Assisting young people to actively address health issues impacting on their lives with a focus on problematic substance use and mental health issues

Participation, Support and Relationships

Presenting a broad range of activities which focus on; building healthy relationships, social inclusion, resilience and engaging in support

Education & Employment Pathways and Engagement

Supporting young people to reengage in an education and training pathways to completion.

Long-Term Sustainable Housing

Ensuring that young people can access and have the necessary skills to maintain safe, secure and sustainable housing. A key feature of the model is a commitment to working with young people until they have secured a safe, sustainable housing outcome.

There is a high expectation that young people actively participate in the program model and set individual goals to secure helpful and sustainable outcomes