

Tenant Participation and Feedback Policy

Purpose

SAHV is committed to actively encouraging tenant participation and recognises that tenant input is essential to developing and maintaining services and programs which effectively address tenant needs.

Scope

This policy applies to all SAHV staff who are responsible for, and provide, tenant and housing services.

Policy Statement

1. SAHV encourages tenants to be actively involved in relation to their housing provision through consultation and the provision of feedback.
2. Tenant input is a vital contribution to developing and maintaining services and programs which effectively address tenant needs.

Document Control

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