

#### **Overall Program Update for SAHT.**

#### A HUGE Welcome on board to Jacqui.

Jacqui has come to us from the Private Real Estate sector with 10 years experience in all areas of Property Management, so please welcome Jacqui to our family.

Since starting with us in January, Jacqui has been taking the time to meet with residents and inspect each property within her property portfolio. So if you need to discuss anything about your tenancy or require some maintenance carried out, please feel free to discuss this with Jacqui when she visits you.

**Summer time**, means the time of year where the grass grows and the creepy crawlies come out to play.

For example; Ants, cockroaches, fleas, wasps, bees and more.

If you have pets, it may be a good idea to have them treated for fleas, ticks and mites. This will help your pet and assist with preventing further issues or infestations.

If you have any ants or cockroaches inside your home, it may be a good idea to use a ant/cockroach bomb if you feel comfortable with doing so. The other option to help prevent ants is to use talcum powder as a barrier or along the path of the ants. This will help but it will not stop the ants.

Just a couple of ideas to assist you with these ongoing issues we all have.



### **Update in General!**

This year we will be completing our Property Asset Survey Inspections.

This is required under our contract terms with the State Government.

A Staff member from Salvation Army Housing will be conducting these and photos will be required to be taken.

If you can work with us whilst these are taking place, that would be greatly appreciated.

Thank you in advance.

## **Emergency Phone Numbers and After Hours Contacts**



Office After Hours Service for Emergency's Only— 6270 0322 (This number is diverted to an after hours mobile — but you must leave a number for a return call )

Ambulance/ Fire/ Police : 000 TAS Water: 13 69 92 State Emergency Services SES: 6173 2707 **Police Assistance:** 131 444 **TAS Networks:** 1300 137 008

#### **Procedures Updates**

#### **Property Asset Survey/Inspection**

This procedure applies to all tenants of SAHT properties.

It is our obligation to maintain your home and our assets. A property asset survey/inspection will be carried out on every property within our Portfolio over the next 6 month period.

These inspections are to check the overall condition of the property both internally and externally. An inspection will be completed and photos taken of the interior and exterior of the property including items such as; painting, roofing, guttering, eaves, wiring, plumbing, kitchen, ovens, bathroom, flooring, switch boards, smoke alarms, heating, windows and anything else that may require some attention. This inspection will assist us with the ongoing maintenance of all our properties moving forward. We will then be able to produce an ongoing planned maintenance schedule for all our properties.

Thank you to all our residents in advance for you help whilst these inspections are being carried put.

# Christmas Functions and Food Hamper outcomes from 2019

Thank you to everyone who attended our Christmas Functions. It was a great lunch had by all that came along.

We also gave all our residents the chance to register for a food hamper. This was the first time that we have done this ourselves within Salvation Army Housing Tasmania.

There was a lot of logistics involved with getting these food hampers ready. Knowing what to get that would last for Christmas. Many trips back and forth to the supermarket. Getting the bags ready for packing and then the collection.

In total there were over 100 food hampers collected. Over 100 of our residents were able to have a nice meal for Christmas day.

If we are able to continue doing this for our residents in the future, we will.

#### Summer is here -

Things to do and ideas to keep cool

- 1.Keep your home closed up if you can on a hot day
- 2.Keep the curtains and blinds closed on a hot day
- 3.Use draft stoppers if you have some 4.Keep cold water in your fridge at all
- times
- 5.Keep ice or ice blocks in your freezer

#### Easy Recipe Idea to try.... Yummo

- \* 6 x cups of cornflakes
- \* 1 x tin of condensed milk
- \* 2 tablespoons of golden syrup optional

Mix together in a large bowl until combined then place big spoonful's on a baking tray about 3cm apart and bake in oven at 160 degree for 10-12 minutes. Leave on tray for 3 minutes then place on cooling rake. Once cool, then enjoy.