



Tenant Forums 2021

Forums provide an opportunity for tenants to share and discuss ideas and views, to obtain up to date information and gain access to resources.

Salvation Army Housing staff can also provide referrals and potential access to support services as needed.

Come and join us for a cup of coffee and a chat—all are welcome!

When:

February, Tuesday 2nd Feb April, Tuesday 6th Feb June, Tuesday 1st June August, Tuesday 3rd Aug October, Tuesday 5th Oct



Staff Update

We would like to welcome two new team members to the SAH office.

SA Team Members -

Beth: State Manager

Simon: Housing Worker

Tricia: Housing Worker

Rob: Asset Worker

Trisha: Maint Officer



Register your interest:

Email: sahsa.admin@salvationarmy.org.au

Phone: 8368 6800

Time: 10am—11am

Location: TBA before each forum

Cost: Free with morning tea provided

During the Christmas period, many people find themselves feeling anxious, lonely or under extra financial stress. It has been an extra difficult year for so many, so please remember that if you ever find yourself needing some extra support, you can utilise services such as

Lifeline (13 11 14)

Beyond Blue (1300 22 4636)

Salvation Army Housing Emergency/After Hours Contact Numbers

Emergency - Ambulance, Fire, Police Dial 000

Police Assistance 131 444

SA Power Networks 131 366

State Emergency Services

132 500

SA Water 1300 729 283

Out of Hours Emergency:

Horsman's Plumbing

0438 862 577

CM Electrical

1300 000 263

Christmas Office Hours

Thursday 24th December

9am-5pm

Christmas day

Closed

28th December

Closed

Tuesday 29th to Thursday 31st December

9am-5pm

Friday 1st January Closed

Monday 4th January
9am-5pm

Air Conditioning

As the warmer weather arrives, we start to get calls from tenants wishing to enquire about installing air conditioning in their homes.

Please remember that you **MUST** seek permission before proceeding with any air conditioner installations, as they must be installed by a professional contractor.

We will ask for a quote to be provided detailing how and where the air conditioner will be installed, and if necessary, our Asset Worker may also inspect to ensure the correct positioning and installation.

Any air conditioners that have been installed without permission, or by someone who is not a professional, will have to be removed immediately and the correct procedure followed.

If you have any questions regarding this, please feel free to contact the office for clarification.



Pools in Salvation Army Housing Properties

When using blow up pools in your yard, you need to remember fencing requirements must be adhered to.

Portable above ground pools:

You must ensure that there is adequate fencing or barriers to prevent children from accessing the pool unsupervised. The sides must be unclimbable and over



1.2m in height to not need a fence, and any ladder is to be removed and sufficiently stored out of a child's reach.

Refer to your local council for exact ruling in your area.

On behalf of the Salvation Army Housing
Team, we wish you and your family a Merry
Christmas, and a safe, healthy and happy new year!